1. What are the Lean Principles?

The bedrocks of Lean.

- Value for Customer
- Value Stream
- Pull
- Flow
- Perfection

2. Why use Principles?

- When we adopt new principles, we think differently which changes behaviours and in turn changes actions which drives improved results

3. What factors are critical for application of Lean Principles?

- Understanding customer value (VOC)
- Understanding business Value (VOB)
- Top management buy in and support
- Need for change - Burning platform
- Engagement at the coal face
- Training of staff in necessary skills
- Alignment with Business Mission & Goals
- Sticking to the plan – persistence
- Early wins – Low Hanging Fruit
- Celebrate success

New Principles
↓
Think Differently
↓
Change Behaviours
↓
Change Actions
↓
Drives Better Results

4. How do you apply Lean Principles?

- Communicate the Principles.
- Create a burning platform
- Train relevant staff
- Agree implementation program to cover different levels of the organisation.
- Demonstrate alignment with company mission, goals and staff PDPs (Personal Development Plans).
- Action the implementation program
- Monitor results.
- Communicate results.
- Celebrate success.